Request a Refund in GWeb
User Login

Your User ID for this system is your GWID. Your GWID is the Uppercase letter G followed by an 8 digit number. To retrieve your GWID, please visit http://go.gwu.edu/gwid.

User ID: [blank]
PIN: [blank]

[Login] [Forgot PIN?] [HELP]

• On the GWeb Information System homepage, enter your GWID (Uppercase letter G followed by an 8 digit number) and PIN.
On the GWeb Information System main menu, select Student Records and Registration.
Under Student Records & Registration Menu, select Student Accounts Menu.
Under the Student Accounts Menu, select Request For Refund.
Request For Refund

If you are a Medical, Law or Graduate student and the recipient of Title IV funds and currently have a credit balance on your account, your funds will be automatically refunded to you. It is NOT necessary to complete this form. However, Title IV funds (Federal Pell Grants, Federal Supplemental Educational Opportunity Grants (FSEOG), Federal Perkins Loans, Federal Direct Stafford Loans, Federal Direct PLUS Loans, and TEACH Grants) are only used to pay for authorized charges in the form of tuition, fees, and room and board as assessed by the University. Regulations allow for students or parents to voluntarily authorize the University to handle Title IV credit balances (funds in excess of tuition, room and board) in different ways. For more information, please review the Student Authorizations section of the Student Accounts Menu under the Student Records & Registration Menu in GWeb.

If you are a recipient of Veterans education benefits for the current term or previous terms you do not need to complete a refund request form. Any refund due will be issued after your account is reviewed by the Office of Military and Veteran Student Services.

I understand that it may take up to 3 business day for a direct deposit or up to 14 business day for a refund check to arrive.

Before requesting a refund, click on this link Student Account eBill, then under the Home tab, in the Quick View field, click on View Current Activity, and, in the next page, click on Explain Voluntary Library Gift if desired. Please also verify your bank account routing number and account number under the same link above under the My Profiles tab.

To continue on with your request for a refund, click on this link Request for Refund.

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- On the Request For Refund page, review the information and policies, then click the Request For Refund link.
If you wish to apply the full credit balance or a partial portion of the credit balance on your student account to as a deposit to a future term, check the Apply Refund $, enter the amount, and select a term from the drop down menu.
• If you wish to request the full credit balance or a partial portion of the credit balance on your student account as a refund, check the Request $ and enter the amount requested.
If you wish to apply a partial portion of the credit balance on your student account as a deposit to a future term and request a portion of the credit balance as a refund, check both Apply Refund $ and Request $. Then enter the amounts for each category and select a term from the drop down menu for the deposit.
All requests require that a valid address is provided. Please enter a valid address where a check may be sent, if a paper check is requested.
If requesting a refund, select the option for how you would like the refund to be issued.

- Direct Deposit requires an established checking/savings account saved in the Student Account eBill that you have indicated to receive refunds.

- A paper check to an alternate payee requires that you provide an address for that payee (see next screen).
If requesting a paper refund check be issued to an alternate payee and alternate address, please provide that information here. The check will be issued to the payee directly.
• Please review your request, make any updates as needed, and click the Submit button at the bottom of the page.
Request For Refund

☑ Your refund request was submitted successfully to Student Accounts for Approval.

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• Upon successful completion of your request, you will receive the following message. Your request has been sent to the Student Accounts Office to review.