1098T FAQs

- What is the 1098-T Tuition Statement?
  o The 1098-T Tuition Statement is an informational form filed with the IRS that assists students and their families in calculating educational tax benefits outlined in IRS Publication 970.
  o An explanation of each box is also printed on the back of the 1098-T Tuition Statement.

- What is included in Box 1 of the 1098-T Tuition Statement?
  o Box 1 of the 1098-T Tuition Statement consists of payments (student payments, scholarships, grants, stipends, loans, etc) towards qualified charges for educational expenses, including tuition, course fees, registration fees, and matriculation fees. Qualified charges do not include insurance, medical expenses, room and board, late penalties, transportation, and/or personal living expenses. Box 1 is capped by the total amount of qualified charges for the year.

- What is included in Box 5 of the 1098-T Tuition Statement?
  o Box 5 of the 1098-T Tuition Statement consists of scholarships and grants that a student receives during the calendar year. These scholarships and grants could be called tuition awards, tuition fellowships, scholarships, grants, third party sponsorships, stipend payments, stipend fellowships, stipend scholarships, or similar such terms.

- How do I get the details for the amount in Box 5?
  o Log into GWEB
  o Select ‘Student Records and Registration’
Select 'Student Accounts Menu'

Select 'Tax Notification'
Student Accounts Menu

Welcome! You have selected the Student Accounts Menu. Choose from the list of options related to your 1098-T(s).

To view your class schedule, return to the Student Records and Registration menu and click the Schedule by Day and Time link, or click the Student Detail Schedule link to view your course schedule.

For other options, please click the Help link at the top of your screen.

- Student Account eBill
- View statements, pay online, authorize additional users, setup electronic refund profiles
- Account Summary by Term
- Select Tax Year
- Tax Notification
- Account Detail for Term
- Request For Refund
- View Refund Status
- Student Authorization

- Enter the applicable tax year (e.g. 2018)

Select Tax Year

Enter a Tax Year: 

- Scroll down to view the components of each applicable box
Supplemental Information
Hard Copy Mailed: No

Detail of Payments Received

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Return to Form 1098-T

- Does the stipend payment information shown in GWEB or Student eBill mean that I received or will receive an additional stipend payment?
  - No. The stipend payment information shown in GWEB or Student eBill reflects a summary of the stipends you received for that tax year. All stipends received during the year will be reported in Banner as of 12/31 for that year.

- Why doesn’t the Box 5 amount on my 1098-T match my award letter?
  - Awards may cross tax years since they typically follow the academic year. The 1098-T is an IRS form that is completed for a tax year, running from January 1 through December 31. Therefore, the amount on the 1098-T Box 5 represents the amount paid within a calendar year, not what was paid within an academic year. Box 5 may also include other scholarships.
• How do I receive the 1098-T Tuition Statement?
  o You have two options for receiving your 1098-T Tuition Statement: 1) online or 2) by mail.
  o To receive the 1098-T Tuition Statement online, you need to opt in to receive your 1098-T electronically. If you would like to receive your 1098-T Tuition Statement electronically and have previously opted out, please email saobilling@gwu.edu.

• When do I receive the 1098-T Tuition Statement?
  o The 1098-T Tuition Statement is available online around January 31. The 1098-T Tuition Statement is mailed annually by January 31 and should be received shortly thereafter.

• Where do I go for additional help?
  o For help on the 1098-T Tuition Statement
    ▪ Contact ECSI, GW’s service provider for the Tuition Statement, at 1-866-428-1098.
    ▪ As a reminder, neither ECSI nor GW can provide an explanation of the requirements for (and how to calculate) any education credit that you may claim. Please consult your own tax advisor for help in determining how this report impacts your individual tax situation.
  o For help on the components of Box 1 or Box 5 on the 1098-T Tuition Statement and on the transactions in GWEB and Student eBill:
    ▪ Contact SAO at 202-994-7350 or via email at SAO@gwu.edu.
  o For help on specific detailed questions related to stipend payments
    ▪ Contact AP Customer Service via apcustsv@gwu.edu.